

SPOTLIGHT ON TRANG NGUYEN, FINANCE DIRECTOR

Trang Nguyen took over the reins as the City's new Director of Finance in April after almost five years as RPV's Deputy Finance Director. Trang previously worked five years for the City of El Segundo as the Accounting Manager, a year at the City of Downey as the Assistant Finance Director, and 10 years with Torrance Unified School District as the Accounting/Finance Manager. Trang took a few moments out of her busy schedule to answer a few questions about herself and her role as the Finance Director.



What led you to into a career in Finance?

I've always known my strength is in numbers so accounting and finance were logical career choices. I would have to credit my career to RPV's former Finance Director Deborah Cullen. Deborah took a chance on me when she offered me the

Accounting Manager position in El Segundo in 2010 and then again gave me the opportunity to be the Deputy Director here in 2016. Without Deborah's mentorship, there wouldn't be a Director Nguyen today.

continued on page 4

BOLT INTO THE BLUE

If you glimpse a delicate blur of blue wings fluttering by as you hike a City trail, it may just be the delicate, elusive and resilient Palos Verdes blue butterfly.



A kaleidoscope of endangered Palos Verdes blue butterflies, thought to be extinct until a sighting in 1994, were released in mid-April in the Palos Verdes Nature Preserve. This beautiful and historic release followed approval by the U.S. Fish and Wildlife Service of a permit providing for federal protection of the blue butterfly that is included in the City's Natural Community Conservation Plan/Habitat Conservation Plan (NCCP/HCP). The plan details a number of areas where the blue butterfly can be safely released. Their release is part of a multi-year effort to re-introduce the species to the Palos Verdes Peninsula. When the Palos Verdes blue butterfly was rediscovered, the Palos Verdes Peninsula Land Conservancy, America's Teaching Zoo at Moorpark College, the U.S. Navy, U.S. Defense Logistics Agency, U.S. Fish and Wildlife Service, California Department of Fish and Wildlife and the Urban Wildlands Group worked cooperatively to create a captive rearing program to bring the butterfly back from near extinction.

CARING AND COMPASSION IN THE TIME OF COVID

The COVID-19 pandemic has presented unprecedented challenges to communities throughout the United States and the world. The resilience, can-do pragmatism, and neighborly attitude of RPV residents has been front and center during these turbulent times. In the months since the initial LA County and State "Safer at Home" orders were issued, City residents have consistently found creative and compassionate ways to express their strong sense of community.

Below are ideas and tips for staying safe, informed and involved, because we are truly all in this together.



BE INVOLVED

Attend a virtual City Council Meeting:

City Council meetings have been held primarily via Zoom since March.

Meetings are on the first and third Tuesdays of the month starting at 7 p.m. and will be live-streamed on the City website at rpvca.gov and televised on RPVtv Cox 33/Frontier FIOS 38. Visit rpvca.gov/participate for information on how to participate in public comment.

Contact the City Clerk's office at 310.544.5217 or at CityClerk@rpvca.gov with any questions. If you require a disability-related modification or accommodation to participate in a meeting, please email at adarequests@rpvca.gov

Show Your Appreciation

The City encourages residents to support our first responders, health care workers, essential workers and local restaurants, especially during the COVID-19 pandemic. City Staff and Councilmembers have delivered meals to grocery workers, firefighters, healthcare workers and others during the pandemic to express our gratitude for their service. Find out how you can help at rpvca.gov/coronavirus

Meals from RPV restaurants were delivered to the following sites:

- Harbor-UCLA Medical Center Pathology Department
- Torrance Memorial Medical Center Emergency Department
- Lomita Sheriff's Station
- L.A. County Fire Stations No. 53, No. 83 and No. 106
- Ralphs
- Smart & Final
- Both RPV Trader Joe's



Blood donations are down dramatically since the onset of COVID-19. The American Red Cross has implemented additional precautions to ensure the safety of its donors and staff. For more information, and to find a blood drive or donation center, visit redcrossblood.org or call 1.800 RED CROSS (1.800.733.2767).

STAY SAFE

LA County Road to Recovery

RISK OF COVID-19 REMAINS HIGH FOLLOW INFECTION CONTROL PRACTICES AT ALL TIMES



For more information, visit: publichealth.lacounty.gov/coronavirus



continued on page 2

SUMMER 2020

PARKS AND TRAILS AND BEACHES RE-OPEN, OH MY!



Beaches, parks and trails, including the Palos Verdes Nature Preserve re-opened on May 13 after two months of closure due to the COVID-19 pandemic. Residents and park visitors are encouraged to enjoy our wonderful parks and open space, while following social distancing and safety protocols.

CURRENT STATUS OF PARKS, TRAILS, AND BEACHES

- What's Open:

 - Park turf areas
 - Walking paths
 - Most trails and nature reserve areas (check trails.rpvca.gov for up-to-date information on temporary trail closures and trail circulation plans)
 - Paddle tennis courts at Ladera Linda and the tennis court at Upper Point Vicente/City Hall
 - The dog parks at Eastview Park and Rancho Caninos (Upper Point Vicente/City Hall)
 - Outdoor restrooms
 - Basketball courts
- What's Not:

 - All park programming remains canceled until further notice
 - Indoor and outdoor sports leagues
- Instructional courses and group sessions/private events
 - Playgrounds
 - Baseball and soccer fields
 - Park buildings


L.A. County Beaches are Open:

On May 13, Los Angeles County officials opened L.A. County beaches with restrictions (**these restrictions apply to RPV beaches**).

To stay current on all beach closures and reopening updates, visit: **beaches.lacounty.gov**.

The City is preparing for the eventual re-opening of park buildings and the resumption of a fuller level of park services in coordination with LA County guidelines. Go to the Recreation and Parks page at **www.rpvca.gov** or call 310.544.5260 for updated information.

CRIME BUSTER CORNER



MAKE SURE CRIME DOESN'T PAY OR COST YOU

When it comes to crime prevention, follow the scouting motto-Be Prepared!

Public safety is a top City priority, and the City is committed to help you become educated, prepared, and connected.

Neighborhood Watch

Consider joining your local Neighborhood Watch.

The RPV Neighborhood Watch has been running for over 28 years as an active community-run organization. Contact Gail Lorenzen – Founder of the Neighborhood Watch – at rpvnw@ix.netcom.com for more information or to join.

If you would like to organize your own neighborhood watch or learn additional information on public safety programs, please contact the City Manager's Office by emailing Administrative Analyst Shane Lee at slee@rpvca.org.

COVID-19 Scam Alert

Be aware of COVID-19 related scams and hacking attempts:

- Individuals and businesses selling fake cures for COVID-19 online and engaging in other forms of fraud.
- Phishing emails from entities posing as the World Health Organization or the Centers for Disease Control and Prevention.
- Malicious websites and apps that appear to share virus-related information to gain and lock access to your devices until payment is received.
- Seeking donations fraudulently for illegitimate or non-existent charitable organizations.

Criminals will likely continue to use new methods to exploit COVID-19 worldwide.

If you think you are a victim of a scam or attempted fraud involving COVID-19, you can report it without leaving your home through a number of platforms:

- Contact the National Center for Disaster Fraud Hotline at 866.720.5721 or via email at disaster@leo.gov
- If it's a cyber scam, submit your complaint through <https://www.ic3.gov/default.aspx>

Tips To Avoid Computer Fraud

- Do not open attachments or click links within emails from senders you don't recognize.
- Do not provide your username, password, date of birth, Social Security number, financial data, or other personal information in response to an email or robocall.
- Always verify the web address of legitimate websites and manually type them into your browser.
- Check for misspellings or wrong domains within a link (for example, an address that should end in a ".gov" ends in ".com" instead).



GREEN CORNER



YOU'VE READ IT, NOW SHRED IT!

The next City/EDCO document/paper shredding event is on Saturday October 17, 2020 from 8 am to 11 am. Mark your calendars. More information will be provided in the next newsletter. If you cannot wait until then, there are several other options such as on-site shredding companies where you can drop off your material, stores that have tamper proof shred console boxes, and mobile shredding services.



RECYCLE AND WIN \$250!



In your July EDCO billing you will find the "Recyclers of the Month" entry card. If you recycle your yard waste in the green container(s) and/or your paper, newspaper, cans, bottles and glass in the blue recycling container(s), fill out the entry card, affix a stamp and mail it in. At each City Council meeting two lucky verified recyclers will win a check for \$250 plus a personal emergency preparedness kit!

You could easily be one of the 48 lucky winners. If you pay online, please see EDCO's online link that is available in July and follow instructions. This is one way the City thanks RPV residents for recycling. If you need more blue or green recycling bins, call EDCO at 310.540.2977.



SUNNY DAYS AHEAD

Did you know you can get 50% or 100% of your electricity from solar power without having to install solar panels?

Southern California Edison's Green Rate program gives you the opportunity to purchase more of the energy you use from renewable sources. If you're unable to install solar panels on your roof, this might be a good solution to support the environment.

On behalf of Green Rate customers, SCE purchases additional solar energy to meet the needs of Green Rate participants from California developers within SCE service territory.

- You may elect your level of participation (50% or 100% of energy usage)
- Your energy costs are estimated to be 1.26 cents higher for each kilowatt hour (kWh) of usage that is served on the Green Rate. For the average bill of \$100 per month (usage of 506 kWh), this equates to an extra \$3 per month at 50% participation and \$6 per month at 100% participation)
- You may de-enroll from the Green Rate at any time without penalty
- SCE's Green Rate program is Green-e® Energy certified and meets the environmental and consumer-protection standards set forth by the nonprofit Center for Resource Solutions. Learn more at www.green-e.org.

To enroll, visit on.sce.com/3f8FNmH or call 1-866-701-7867.

COVID

(Continued from page 1)

Testing Options:

For current information on testing facilities and hours, go to the County's testing website: covid19.lacounty.gov/testing.

BE INFORMED

Use Reliable Sources for COVID-19 information:

LA County Department of Public Health: publichealth.lacounty.gov/media/Coronavirus

California Department of Public Health: cdph.ca.gov/covid19

Centers for Disease Control and Prevention (CDC): cdc.gov/COVID19

Sign up for "Notify Me" city **listervs** at rpvca.gov/notify

Follow the City on Nextdoor, Facebook, Twitter and Instagram.

Sign up for emergency alerts from Alert SouthBay by:

- Texting "alerts" to 888-777, which returns a link to register for Everbridge (for COVID-19-related alerts, text the keyword "cv19rpv")
- Registering online at alertsouthbay.com

Sign up for emergency alerts from Alert LA County at <https://lacounty.gov/emergency/alert-la/>

COVID by the Numbers

As of June 9, 2020

LA County Cases: 5,822	Deaths 2,707
City of RPV Cases: 96	Deaths: 11

For a list of cases broken down by city, demographic characteristics, and settings, visit: [http://publichealth.lacounty.gov/media/Coronavirus/locations.htm](https://publichealth.lacounty.gov/media/Coronavirus/locations.htm).

RPV SUPPORTS LOCAL BUSINESS

The COVID-19 pandemic has had a huge impact on businesses throughout California and the United States. While RPV has a relatively modest commercial presence, local businesses have been hard hit. Below are local, State, and Federal resources available to City businesses.



SMALL BUSINESS FINANCIAL ASSISTANCE PLAN

Approved by City Council on April 7, 2020, this plan established temporary financial assistance by creating a one-time refund of the 2020 Business License Tax (BLT).

Since the implementation of the BLT refund program, the City has received 17 requests and issued total refunds of \$1,987 as of June 1, 2020. BLT refunds are for businesses located in RPV with less than \$1.5 million in 2019 gross receipts.

Go to <http://www.rpvca.gov/1284/Financial-Assistance> for additional information on this program and how to submit a request.

ADDITIONAL STATE AND FEDERAL RESOURCES FOR BUSINESSES

State and Federal resources are currently available to help small businesses financially impacted by the COVID-19 crisis.

U.S. Small Business Administration (SBA) Economic Injury Disaster Loans

SBA's Economic Injury Disaster Loans offer up to \$2 million in working capital to assist small businesses in paying for fixed debts, payroll, accounts payable and other financial obligations and operating expenses. The interest rate is 3.75% for small businesses and 2.75% for non-profits.

Applicants may apply online at disasterloan.sba.gov/ela. The deadline to apply is December 16, 2020.

SBA Capital Loans

SBA also works with lenders to provide loans to small businesses. The agency doesn't lend money directly to small business owners, but sets guidelines for partnering lenders to make it easier for small businesses to get loans. For more information go to sba.gov/funding-programs/loans.

California Infrastructure and Economic Development Bank (IBANK)

IBANK's Disaster Relief Loan Guarantee Program is currently available to small businesses. Financial Development Corporation (FDC) partners throughout the State are assisting businesses in securing a 95% guarantee on bank loans of up to \$1 million. Go to ibank.ca.gov/small-business-finance-center for more information.

TAX ASSISTANCE

Employers experiencing a hardship may request a 60-day extension of time from the California Employment Development Department (EDD) to file their state payroll reports and/or deposit state payroll taxes without penalty or interest. For more information, call 1.888.745.3886.

Have Questions? Need more information? Call the Finance Department at 310.544.5304 or email finance@rpvca.gov.

LIGHTS, CAMERA, COVID!

The coronavirus pandemic did not dim the lights at RPVtv. The Rancho Palos Verdes city television station amped up productions due to the increased demand for local COVID-19 coverage. The 4-person RPVtv crew safely produced a series of public service announcements and programs with timely and helpful information from elected officials, city staff, first responders, health professionals, business owners, and residents. When the pandemic shutdown hit, the studio across from city hall was closed to the public and most of RPVtv's programming was recorded virtually over the internet using ZOOM. Studio personnel all quickly adapted to the new normal of social distancing during production. Staff turned their living rooms into production sets to interview guests for RPVtv's longest running shows, "RPV City Talk" & "Around The Peninsula."



The COVID-19 reporting featured interviews with RPV Mayor John Cruikshank, City Manager Ara Mharian, PVP Chamber Pres/CEO Eileen Hupp, Lomita Sheriff's Station Captain James Powers, PVPUSD School Board Member Linda Reid, PVLD Director Jennifer Addington, city founder and former Mayor Ann Shaw and many more community leaders. Topics included surviving the virus, city services, and the economic fallout and spike in crime during the pandemic. RPVtv aired stories on the city's outreach to frontline workers, business owners, educators, students, senior citizens and focused on city staff's tireless efforts to reopen RPV. As the city began to reopen in May, RPVtv's crew began filming shows back in the studio and stories out in the community while wearing masks and sanitizing equipment and microphones.

In June, RPVtv began airing a special tribute to the Class of 2020 and broadcasted the portraits of hundreds of seniors graduating from the Peninsula's two public high schools. This summer, RPVtv will bring residents new and exciting programming and continue producing special public service announcements thanking first responders. RPVtv has televised posts showing the public's appreciation for frontline workers with the hashtag [#RPVtogether](https://www.rpvca.gov/1284/Financial-Assistance).

RPVtv was founded by the city more than 20 years ago and is a local educational access channel that provides the citizens of Rancho Palos Verdes community programming on Cox Cable channel 33, FIOS channel 38 and on YouTube. RPVtv staff can be reached by email at rpvtv@rpvca.gov.

LOCAL ELECTION SCHEDULED AND NOMINATION PERIOD FOR CITY COUNCIL CANDIDATES

The City of Rancho Palos Verdes will hold its General Municipal Election on November 3, 2020, for two City Council seats. The nomination period for candidates will begin on Monday, July 13, 2020, and will close on Friday, August 7, 2020, at 4:30 p.m. There is an extension period of five days if an incumbent fails to file nomination papers by the deadline.



During the nomination period, election manuals containing all of the necessary paperwork will be available from the City Clerk's Office. Please contact the City Clerk's Office at (310) 544-5208 to make an appointment if you are interested in being a candidate for City Council. To be eligible, a candidate must be a registered voter and a resident of the City of Rancho Palos Verdes.

Full details on the November election including candidate information will be available in early July 2020 on the City's website at <http://rpvca.gov/elections> or by contacting the City Clerk at cityclerk@rpvca.gov.

HELPING OUR COMMUNITY!

SENIOR CITIZEN RESOURCES IN RPV



DIAL-A-RIDE

PALOS VERDES PENINSULA TRANSIT AUTHORITY (PVPTA) IS SERVING SENIORS AND RESIDENTS WITH DISABILITIES IN RPV AND UNINCORPORATED PENINSULA AREAS OF LOS ANGELES COUNTY. FOR INFORMATION PLEASE CALL (310) 544-7108 OR VISIT WWW.PALOSVERDES.COM/PVTRANSIT/



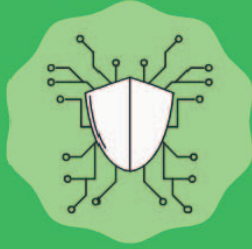
PVLD LIBRARY SERVICES

BOOKLISTS, LOCAL RESOURCES, TECH SUPPORT, AND MUCH MORE! VISIT WWW.PVLD.ORG/SENIORS OR CALL (310) 377-9584 MON-FRI 9AM-5PM, SAT 10AM-5PM, AND SUN 1PM-5PM.



ESSENTIAL ITEM DELIVERIES

THE L.A. COUNTY WORKFORCE DEVELOPMENT, AGING AND COMMUNITY SERVICES DEPARTMENT IS PROVIDING FREE DELIVERY SERVICE TO OLDER AND DEPENDENT ADULTS DURING COVID-19 CRISIS. CALL 1-888-863-7411 TO REQUEST SERVICES OR VISIT NEWFREEDOM.LACOUNTY.GOV



CYBER-SENIORS

NATIONAL ORGANIZATION OFFERING TRAINING OPPORTUNITIES TO KEEP SENIOR CITIZENS SOCIALLY CONNECTED WHILE REMAINING SAFE IN THEIR HOMES DURING THE COVID-19 OUTBREAK. VISIT WWW.CYBERSENIORS.ORG.



STRESS & COPING TIPS

TAKE CARE OF YOUR BODY. TAKE DEEP BREATHS, STRETCH, OR MEDITATE. TRY TO EAT HEALTHY, WELL-BALANCED MEALS, EXERCISE REGULARLY, AND GET PLENTY OF SLEEP. TALK WITH PEOPLE YOU TRUST ABOUT YOUR CONCERNS AND HOW YOU ARE FEELING.

STAY HEALTHY. STAY SAFE.

SUMMER TRASH PICKUP SCHEDULE

EDCO 310.540.2977 or www.rpvrecycles.com

June, July, and August:
Regular Schedule. No Changes.

Leave all containers at the curb no later than 7 am on collection day, and remove empty containers by no later than 10 pm on collection day. **Empty carts cannot be left on the street overnight. Trash cans need to be stored where they cannot be seen from the street.**



ELECTRONICS AND BULKY ITEM COLLECTION
CALL EDCO (310) 540-2977



EDCO offers customers free (limited) curbside collection of bulky and electronics items such as mattresses, sofas, water heaters, tables, TVs, computer monitors and CPUs, DVD players, desks, etc. Call EDCO to arrange for a collection date. Remember, if your item is in good shape and could be re-used, please contact a charitable organization to donate them to.

DISCOUNTS AVAILABLE TO EDCO CUSTOMERS

EDCO offers various discounts to customers: 1) Customers 65 and older are eligible for a 10% senior citizen discount (a one-time only application is needed for a new senior citizen customer). 2) If you pay for trash services a year in advance you are eligible for a 5% annual pre-payment discount (discount available only with the July-Sept invoice). 3) Low-income customers may qualify for 5% discount (same household income criteria as CARE). These discounts are not exclusive and may be combined. For more information contact EDCO or check the City's website at: <http://www.rpvca.gov/310/Solid-Waste-Recycling>.

EXCESS TRASH COLLECTION

While staying "Safer at Home" many of you may have cleaned up your closets and garage. If you have clothing or other goods that are in good shape and could be re-used, please contact a charitable organization, or a shelter to donate them to. If you have excess trash that does not fit into your regular trash cart, call EDCO at 310-540-2977 and inquire about the twice a year free excess trash collection. If you want your excess trash removed, you have to call EDCO first.

CITY HALL PHONE NUMBERS

City Hall Main Line	310.544.5200
City Manager's Office	310.544.5207
City Clerk's Office	310.544.5217
Finance	310.544.5304
Community Development	310.544.5228
Human Resources	310.544.5327
Public Works	310.544.5252
Recreation and Parks	310.544.5260
Building & Safety Division	310.544.5280
Code Enforcement	310.544.5281

CITY COUNCIL

John Cruikshank, Mayor
Email: john.cruikshank@rpvca.gov

Eric Alegria, Mayor Pro Tem
Email: eric.alegria@rpvca.gov

Dave Bradley, Councilmember
Email: david.bradley@rpvca.gov

Ken Dyda, Councilmember
Email: ken.dyda@rpvca.gov

Barbara Ferraro, Councilmember
Email: barbara.ferraro@rpvca.gov

CITY OF RANCHO PALOS VERDES
NEWSLETTER



Editor: Matt Waters

Summer 2020 Newsletter and Recreation Insert Contributors:

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Comments? Contact Matt Waters at mattw@rpvca.gov or 310.544.5218

COUNT ME IN

The great American 2020 census is underway and RPV is doing great. The current return rate is 74.3% which is just below PVE and ahead of RHE and Rolling Hills. For comparison's sake, the overall U.S. response rate is 60.5%. The goal is 100% compliance so it's up to everyone to do their part.

The census, which occurs every ten years as mandated by the U.S. Constituion, provides the basis for reapportioning congressional seats, redistricting, and distributing more than \$675 billion annually in federal funds. This is crucial as it is estimated that California and local communities could lose \$1,950 per year for ten years for each person not counted in the decennial census.

Please be sure to respond online, by phone, or via mail to be counted and please note that the Census Bureau will never ask for your Social Security number, bank or credit card account numbers, money or donations, or anything on behalf of a political party.

For more information, please visit the official 2020 Census website at <http://2020census.gov>.

TRANG NGUYEN (Continued from page 1)

Tell us about your past work and educational experiences and how they prepared you for your current position as RPV's Finance Director?

I have a Bachelor of Science degree in Business Administration and a Masters degree in Business Administration with an emphasis in Leadership and Managing Change from Pepperdine University. I have been in the public service sector for over 18 years. I have done everything from cashiering and processing timesheets for substitute teachers to managing a \$365 million modernization project and developing a budget of over \$150 million.

Many of our readers may have seen a Finance Director at a City Council meeting, or know they help create and manage the City budget, but they may not know all that a Finance Director does. Can you elaborate on your responsibilities as Finance Director?

I like to think of the Finance Department as the gatekeeper for the City's assets. Besides developing the City's annual budget, I monitor the City's internal controls to prevent misuse of funds and fraud. I oversee the day-to-day operations and participate in labor negotiations. I collaborate with other Directors and the City Manager to carry out City Council goals. I continuously monitor the business process and find ways to be more efficient and effective. I'm also the City's Treasurer, so I'm responsible for monitoring the City's cash flow and investment portfolio.

What qualities should an effective Finance Director possess?

An effective director needs to be an effective leader. Obviously, it is important for a director to have technical expertise but I think an effective Finance Director needs to have a vision, be an agent for change, and be able to build effective relationships.

You started as a Finance Director in the middle of the COVID-19 pandemic. What was it like taking on a new and challenging position in the midst of the worst financial and societal crisis in decades? Any advice for our residents during this difficult time?

Taking on a new position at any time would be a challenge in itself, but taking on a director position during a pandemic, in the middle of a budget season, was beyond challenging. I am fortunate to be in a position where I am surrounded by a group of hard-working, dedicated professionals so I couldn't have asked for a better outcome. And as my mom has always reminded me, with every challenge there is an opportunity. The best advice I can offer during this difficult time would be to be patient, respectful, and kind to one another.

How would you describe the current state of RPV's finances?

The current state of RPV's finance is stable because of the long tradition of being fiscally responsible. The leadership of the prior and current management and City Council is what helped the City to sustain the fiscal impact of COVID-19. We were able to absorb a projected \$6 million loss in general tax revenues with minimal impact to services and our employees. We also were able to present a balanced FY 2020-21 Preliminary Budget and not very many cities can say that today.

What would you like the residents of RPV to know about you?

Well, first and foremost I just wanted to say that I am grateful for the opportunity to serve this beautiful community as the new Director of Finance. I am grateful to the City Manager, Ara Mihranian, for believing in me and my vision. I'm excited for this new chapter in my career. This is not an opportunity that I take lightly. So I just want the residents of RPV, the City Council, and the City staff to know that I am here to serve. If there is anything I can do for you, please don't hesitate to reach out.

How do you enjoy spending time away from work?

Outside of work, I am very family oriented and enjoy spending time with my son and daughter. I also have two nieces and a new 3-month-old nephew. They are my babies, my world. Seeing their smiles and being goofy with them brings me so much joy. I also like to travel to quiet and peaceful places where I can be away from the noise and the hustle of everyday life.

What activity have you missed the most during COVID-19?

What I miss most during the lockdown is my playtime with my nieces and nephew. As I mentioned earlier, if I'm not working, I'm hanging out with my little ones. I miss having them running toward me and calling me "Bac Hai," which means "auntie" in Vietnamese. We've tried socially-distanced picnics and FaceTime, but it is just not the same as being able to run around with them, laugh with them, hear their funny stories, and hold them.

Favorite book, movie, type of music/sport etc...?

I think my all-time favorite book would have to be *Motherless Daughter* by Hope Edelman. My favorite movie...this is a hard one because I have so many, but the one that I can watch over and over again without getting bored is the 1970 classic *Love Story*. My favorite sport to watch is basketball because that's the only sport that I can make sense of when watching. My favorite music right now is K-Pop, because that's all I get to listen to when I am with my daughter.

